Wedding FAQs

Can we have a civil ceremony on site?
Yes, we are licensed for civil ceremonies in our ceremony rooms or outside on the meadow. You will need to arrange your registrar separately through Salisbury Registry Office.

What are the capacities for the function rooms for our ceremony?
Equinox – 80
Beltane – 70
Solstice – 250

Is there a minimum number of guests?
Minimum numbers depend on the date and package chosen. Usually this is 50 people but we can be flexible.

Is there a deposit and payment schedule?
Yes, a £500 deposit is required to secure your date, with 50% due 6 months before and the balance then due 3 months before after your final details appointment.

Can we bring our own catering?
If you are booked onto a wedding package, we do not allow catering to be brought in externally. If you are on a dry hire package, you're more than welcome to bring in your own catering.

Can we bring our own alcohol?
No, we do not usually allow external alcohol unless agreed as part of a specific package.

Is there a corkage charge?
Corkage is not permitted unless agreed in advance as part of your package.

Is there parking available for guests?
Yes, complimentary on-site parking is available for guests on a first come first served basis.

Is the venue accessible?
The ground floor of the hotel is step free, with 14 bedrooms also ground floor but these are not accessible due to a step into the shower. Please let us know if you or your guests have any specific requirements.

Do you have accommodation on site?
Yes, we offer on-site accommodation for you and your guests subject to availability.

Could a marquee be considered?
Yes we have meadows at the back of the hotel for you to hire in a marquee.

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When do we next catch up?
The wedding team will be in touch again 6 months before your wedding to arrange your menu tasting and have a catch up about your wedding. Then we will arrange another meeting 3 months before. This is your final details meeting. We are available via email or for ad-hoc meetings in the meantime if you wish.

Do you offer menu tastings?
Yes, menu tastings are included and are arranged around 6 months before your wedding date.

What is a wedding breakfast?
This is the 2 or 3 course meal or buffet held in the middle of the wedding day, usually around 3pm. Children are given a separate menu for the wedding breakfast.

What do the children eat in the evening?
Children will be served the same meal as the adults.

What if I have vegan or vegetarian guests?
We cater for these separately, so there is no need to choose a vegan option for all guests.

What if I have a gluten free or dairy free guest?
We will make adjustments to the menu you choose for these guests where possible.

Can we customise the menu?
Our menus are designed to suit most tastes, but we are happy to discuss small adjustments where possible.

Can we request certain drinks to be behind the bar?
Yes, at your final details appointment. We will do our best to accommodate this, but it is subject to availability and there may be a charge.

Can I bring my own suppliers in?
Yes, of course. If they are providing anything that needs to be plugged in, we require a copy of their PAT test certificate and public liability insurance at your final details appointment.

Do you have a preferred suppliers list?
Yes, we can recommend trusted local suppliers, although you are not required to use them.

Can I bring my dog?
Dogs are allowed in the ceremony and outside for photo opportunities but unfortunately we cannot allow them into the Solstice Suite. They are allowed into dog-friendly bedrooms but must not be left unattended.

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How many tables should I have?
We recommend tables of 6 - 9 guests. The top table can be up to 12 people.

Do you provide table plans, place cards or signage?
Table plans, place cards and signage are the responsibility of the couple. We do not take responsibility for setting these up on the day of the wedding either.

What do I need to bring to my final details appointment?
At this meeting we will confirm final guest numbers, food choices, timings for the day, all confirmed suppliers and your floor plan.

What happens if a guest cancels after final numbers are given?
Unfortunately, we are unable to give refunds on reduced numbers after the final details appointment.

What happens if we need to postpone our wedding?
Postponements are subject to availability and our terms and conditions.

What time can we access the venue?
Access to the venue is from 7am on the day of your wedding. Day-before access may be available subject to availability one month before but is never guaranteed.

Do you set up the room for us?
Our team will set up the room according to the agreed floor plan discussed at your final details meeting. We do not take responsibility for any décor, but the tables & chairs will be put out for you with linen, napkins, glassware and cutlery.

Can we bring in balloons?
Yes, however we do not allow helium balloons to be let off in the Solstice Suite due to the high ceiling.

Can we bring in snacks for the evening of our wedding?
We allow sweet carts and wedding cakes, but we do not allow any other external catering.

What time does the bar close?
The bar closes at 11:30pm with guests expected to leave at midnight. Extensions may be available subject to availability and an additional charge.

What time does the evening reception end?
Evening receptions finish at midnight unless an extension has been agreed.

Wedding FAQs

Who coordinates the day?
A member of our operations team will be on site to manage the day from the venues perspective. You are more than welcome to hire an MC to coordinate your guests.

How do my guests book bedrooms?
Guests can call 01722 782020 and speak to our reception team to book a bedroom.

Can guests check into their room early?
Early check-in is subject to availability and cannot be guaranteed.

Do we get a room for the night of the wedding?
If it is included in your package, yes.

Can we use Confetti?
We can allow confetti outside only. It must be biodegradable tissue paper or dried petals. Anything with plastic in is not allowed. The use of any confetti (except petals down the aisle) including confetti cannons are prohibited and will incur a clean up charge.

Will my guests be able to pay by cash or card?
We are a cashless venue so accept card only.

Do you provide an easel for our table plan?
Yes we have 2x easels you're welcome to use.

Can we have fireworks or sparklers?
Fireworks are not permitted. Sparklers may be allowed in designated areas with prior approval but the couple must provide a bucket and sand.